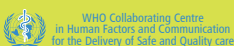


International Meeting  
Florence 31 August – 1 September 2018

# Patient safety for new medical generation

Promoting human factors culture in young medical doctors

Organized by:



In collaboration with:



## REGISTRATION LINK

The goal of this event is promoting patient safety culture in new medical generations and to spread the knowledge on ergonomics and human factors among health care professionals.

The meeting is connected with the Triennial Congress of International Ergonomics Association ([www.iea2018.org](http://www.iea2018.org)) that will be held in Florence from the 26th to the 30th August 2018.

The IEA Congress will be attended by more than 1500 ergonomics and human factor experts coming from more than 80 countries ([www.iea.cc](http://www.iea.cc)).

The WHO International Meeting aims at involving delegation of residents from all around the world. The participation is free for all residents and a special fee for lunch and dinner will be granted to students in the cafeteria of the University of Florence.

The meeting is a CME accredited programme.

## Scientific Committee

Centre for Clinical Risk Management and Patient Safety -

WHO Collaborating Centre, Florence, Italy

International Ergonomics Association (IEA)

World Health Organization

WHO, SDS, Patient Safety and Risk Management Unit, Geneva, Switzerland

## Promoted by

University of Florence  
University of Udine  
University of Palermo  
International Ergonomics Association  
Federspecializzandi  
Italian Association of Young Doctors  
Italian Secretariat of Students in Medicine  
Giotto Movement  
World Organization of National Colleges  
and Accademies of Family  
Medicine/General  
Practice (WONCA)  
Association of Trentino Students  
in Medicine (ASTMed)  
National Council of Residents in Hygiene  
and Preventive Medicine

## Endorsed by

Istituto Superiore di Sanità  
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University of Roma "La Sapienza"  
University of Roma "Tor Vergata"  
University of Bari Aldo Moro  
University "Politecnica delle Marche"  
University of Bologna  
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Italian Network for Safety in Healthcare  
Federsanità Anci  
FNOMCeO

ISQua  
University of Krakow  
University of Rio Grande do Sul  
University of Rio De Janeiro  
Maquarie University Sidney  
Oxford Healthcare Improvement  
University of Tokio  
National School of Public Health,  
New University of Lisbon  
The Armstrong Institute for Patient Safety  
and Quality - Johns Hopkins Medicine

# 31st August 2018

**9.00-9.45**

Opening Addresses\_Open Plenary

**Riccardo Tartaglia**, Director Centre GRC Tuscany Region  
**Yushi Fujita**, IEA President

**Sir Liam Donaldson**, School of public health, London and WHO

**Neelam Dhingra**, Unit for Patient Safety and Risk Assessment, WHO  
**Sara Albolino**, WHO Collaborating Centre on Human Factors and Communication

**9.45-10.15**

Welcome

Mayor of Florence  
Councillor of Health Tuscany Region  
Rectors of the universities of the Tuscany Region  
President FNOMCeO

**10.15-11.15**

Lectures

**Chairs Tommaso Bellandi**, Center GRC- WHO Collaborating Centre  
**Kathleen L. Mosier**, San Francisco State University

**Giuseppe Remuzzi**, Istituto Mario Negri  
**Pascale Carayon**, College of Engineering, University of Wisconsin-Madison

**11.15-11.30**

Break

**11.30-12.30**

Lectures

**Peter Lachman**, International Society for Quality in Healthcare (ISQua)  
**Susan Sheridan**, Society to Improve Diagnosis in Medicine

**12.30-13.30**

Delegates of residents

**Chairs Stavros Prineas**, ErroMed Pty Ltd  
**International delegate (TBD)**

Delegates introduce themselves and present their expectation on the future of patient safety

Closing remarks  
**Riccardo Tartaglia**, Director Centre GRC Tuscany Region  
**Yushi Fujita**, President of IEA

**14.30-18.30**

The future of patient safety  
Session dedicated to invited delegates  
Working groups

**Chairs Neelam Dhingra**, WHO  
**Giulia Dagliana and Michela Tanzini**, Center GRC- WHO Collaborating Centre

# 1st September 2018

**9.00-12.30**  
Open Plenary

**Chairs Francesco Annunziato**, School of Medicine, University of Florence  
**Josè Orlando Gomes**, Federal University of Rio de Janeiro

Results of the working groups

**12.30-13.30**  
Final Remarks and conclusion

**Sir Liam Donaldson**, School of public health, London and WHO  
**Ranieri Guerra**, WHO